



FOR IMMEDIATE RELEASE

2019 Annual Consumer Confidence Report Confirms High Quality of Zone 7 Water

Zone 7 drinking water met, often performed better than, all state and federal health standards

LIVERMORE, Calif. (June 19, 2020) – Residences and businesses throughout the Tri Valley area can learn all about the high quality of their water in the 2019 Annual Consumer Confidence Report for Zone 7 Water Agency. The report, redesigned this year in an effort to improve transparency, provides detailed information and graphics illustrating the sources, treatment, safety and testing of local water. Several sections highlight new and ongoing initiatives to further improve the quality of Zone 7 water, including the installation of ozonation treatment at the Del Valle Water Treatment Plant and efforts to further reduce contaminants of emerging concern, such as PFAS. The report confirms that all Zone 7 water supplied in 2019 met the regulatory standards set by the state and federal governments – and, in almost all cases, the quality was significantly better than required.

“We encourage the businesses and residents we serve to review our latest Consumer Confidence Report and learn about how we achieve the high quality of our drinking water. Take a few moments to step inside the world of water and understand how Zone 7 Water Agency ensures that our water is safe, clean and sustainable for our community,” said Board President Sandy Figuers. “We have invested in state-of-the-art monitoring and treatment systems – and we demonstrate our commitment to excellence with our own, more-stringent Zone 7 standard. Our water quality is second-to-none, and we are proud to share this comprehensive update with our customers.”

The Consumer Confidence Report is available for download through the Zone 7 website, www.Zone7water.com/CCR2019

Highlights of the 2019 Annual Consumer Confidence Report include:

- 2019 Water Quality Testing Results – This section provides information on levels of contaminants detected in the water supply. Thanks to rigorous source water protection, testing and treatment programs, Zone 7 met or performed better than all standards for drinking water in 2019.
- Source Water Assessment – This section lists the primary sources of water for Zone 7 Water Agency, which draws from a diverse portfolio of drinking water sources, including local and imported surface water as well as groundwater from wells.
- Zone 7 Water Treatment Process – A special graphic shows the many steps that source water goes through before it reaches Zone 7’s customers, including source water protection, filtration, disinfection, and safe storage and distribution.
- PFAS Special Section – This section explains the current understanding of PFAS (Per- and Polyfluoroalkyl Substances), contaminants of emerging concern which are widely used in the

manufacturing of multiple products and are present in many areas of our daily lives, including water. Zone 7 is taking proactive steps to monitor for these contaminants and has invested in a study to assess additional treatment options and costs to achieve the goal of reducing PFAS to the lowest levels that are technically and economically feasible.

- Zone 7 Response to the Coronavirus (COVID-19) Crisis – This section explains how Zone 7 water treatment and disinfectant processes are designed to be highly effective against viruses, including COVID-19. Zone 7 Water Agency is actively monitoring guidance from public health authorities and will continue to do so.
- Del Valle Water Treatment Plant Ozonation Project – This section provides an update on the upgrade and expansion of the Del Valle Treatment Plant to utilize a powerful disinfectant called ozone, replacing chlorine as the primary disinfectant in the treatment process. This investment will make the treatment process more efficient and will further improve the quality of Zone 7 water by making it even cleaner, safer and better tasting.

Zone 7 delivers treated drinking water to four major water retailers, along with a small number of direct customers, serving over a quarter million people in Pleasanton, Livermore, Dublin, and the Dougherty Valley area of San Ramon. Zone 7 also provides untreated water to local agricultural users and owns and maintains 37 miles of local flood-protection channels, about a third of all the Valley's channels and creeks.

Additional questions on water quality may be directed to the Zone 7 water quality team at waterquality@zone7water.com.

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About Zone 7 Water

Zone 7 Water Agency is one of the 10 active zones of the Alameda County Flood Control and Water Conservation District. The District was established by the State Legislature in October 1949 to solve problems of flooding, drainage, channel erosion and water supply and conservation in Alameda County. In 1957, by popular vote, Zone 7 became a special district governed by a seven-member board of directors. Along with flood protection, Zone 7 supplies water to all of eastern Alameda County and a population of over a quarter million residents. Treated water is sold wholesale to local retailers, including the cities of Livermore and Pleasanton, the Dublin San Ramon Services District, and the California Water Service Company. Zone 7 also distributes untreated water to local agriculture operations and golf courses.